

**MADISON COUNTY ROAD DEPARTMENT  
CLOSED CALL ANALYSIS  
FEBRUARY 2024**

# Madison County Road Department

Reporting Dates 02/01/24 through 02/27/24

## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
40966 A	02/01/24 13:14:00	02/02/24 15:35:00	02/02/24	Limb Pickup Closed	Brown, Shirley Okorie, Ashley	Seville Way Seville Way	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
40967 A	02/01/24 15:22:00	02/02/24 15:34:00	02/02/24	Limb Pickup Closed	Brown, Shirley Childress, Jim	Easton Ct Easton Ct	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
40968 A	02/02/24 09:25:00	02/06/24 15:45:00	02/03/24	Limb.Pickup Closed	Brown, Shirley Coon, David	Sunset Cir Sunset Cir	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Limbs pick up</b>				
40969 A	02/02/24 10:08:00	02/22/24 11:33:00	02/03/24	Pot Holes Closed	Brown, Shirley Caller	Yandell Rd Yandell Rd	District 5	Medium Priority
	<b>Dur (hrs/days)</b>	480	20	<b>Needs pothole repaired near Hanover Subdivision</b>				
40970 A	02/02/24 10:41:00	02/06/24 15:46:00	02/03/24	Limb Pickup Closed	Brown, Shirley City of Gluckstadt	Minninger Blvd Minninger Blvd	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Good Morning Helen,</b>				
40971 A	02/02/24 13:43:00	02/09/24 09:19:00	02/03/24	Illegal Dumpsite Closed	Brown, Shirley Borromeo, Frances	Society Ridge Rd Society Ridge Rd	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	168	7	<b>Dumping is going on the road, appliances in ditches, toilets too</b>				
40972 A	02/02/24 13:47:00	02/06/24 15:46:00	02/03/24	Limb Pickup Closed	Brown, Shirley Sabo, Paul	Pinnacle Cv Pinnacle Cv		Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Limbs pick up</b>				
40974 A	02/02/24 13:48:00	02/06/24 15:46:00	02/03/24	Limb Pickup Closed	Brown, Shirley Joe	Pine Grove Dr Pine Grove Dr	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Limbs pick up</b>				
40977 A	02/05/24 07:12:00	02/26/24 07:22:00	02/06/24	Culvert Installation Closed	Brown, Shirley Carter, Carolyn	Mcdougal Rd Mcdougal Rd	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	504	21	<b>Need culvert installed</b>				
40978 A	02/05/24 07:23:00	02/06/24 15:43:00	02/06/24	Trash Related Closed	Brown, Shirley Unknown	Camden Ct Camden Ct	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Need bags of leaves pick up</b>				

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Reporting Dates 02/01/24 through 02/27/24

## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
40982	02/05/24	02/06/24	02/06/24	Limb Pickup	Brown, Shirley	Beaufort Cir	District 4	Medium Priority
A	09:11:00	15:44:00		Closed	Robert	Beaufort Cir		
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
40984	02/05/24	02/07/24	02/06/24	Limb Pickup	Brown, Shirley	Chapel Hill Rd	District 3	Medium Priority
A	13:06:00	15:31:00		Closed	Middleton, Debbie	Chapel Hill Rd		
	<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
40985	02/05/24	02/06/24	02/06/24	Limb Pickup	Brown, Shirley	Creekside Dr	District 1	Medium Priority
A	13:11:00	15:43:00		Closed	Boyer	Creekside Dr		
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
40986	02/05/24	02/15/24	02/06/24	Limb Pickup	Brown, Shirley	Northshore Dr	District 3	Medium Priority
A	13:12:00	15:14:00		Closed	Patrice	Northshore Dr		
	<b>Dur (hrs/days)</b>	240	10	<b>Limbs pick up</b>				
40988	02/05/24	02/06/24	02/06/24	Limb Pickup	Brown, Shirley	Greystone Dr	District 3	Medium Priority
A	13:35:00	15:45:00		Closed	Jenkins, Will	Greystone Dr		
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
40989	02/05/24	02/22/24	02/06/24	Signage Installation	Brown, Shirley	Crawford Rd	District 4	Medium Priority
A	14:56:00	11:17:00		Closed	Patricia	Crawford Rd		
	<b>Dur (hrs/days)</b>	408	17	<b>Crawford Rd and Watson Rd signs needs to be swapped</b>				
40991	02/06/24	02/09/24	02/07/24	Trash Related	Brown, Shirley	Livingston Vernon Rd	District 4	Medium Priority
A	08:36:00	09:13:00		Closed	Unknown	Livingston Vernon Rd		
	<b>Dur (hrs/days)</b>	72	3	<b>Need old couches pick up at the last house to the right, right before you get to Kearney Park store</b>				
40992	02/06/24	02/09/24	02/07/24	Trash Related	Brown, Shirley	Hickory St	District 4	Medium Priority
A	08:38:00	09:12:00		Closed	Unknown	Hickory St		
	<b>Dur (hrs/days)</b>	72	3	<b>Need couch pick up</b>				
40993	02/06/24	02/09/24	02/07/24	Limb Pickup	Brown, Shirley	St Charles St	District 4	Medium Priority
A	08:39:00	09:12:00		Closed	Brown	St Charles St		
	<b>Dur (hrs/days)</b>	72	3	<b>limbs pick up right after the STOP sign by the lake</b>				
40994	02/06/24	02/09/24	02/07/24	Trash Related	Brown, Shirley	Sarah Scotts Cove	District 2	Medium Priority
A	08:41:00	09:16:00		Closed	Bruff, Angie	Sara Scott Cv		
	<b>Dur (hrs/days)</b>	72	3	<b>Need couch pick up</b>				

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## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
40995	A	02/06/24 10:20:00	02/09/24 14:30:00	02/07/24	Limb Pickup Closed	Brown, Shirley Mccarty, Susan	Mccarty Rd Mccarty Rd	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				
40996	A	02/06/24 11:31:00	02/07/24 15:27:00	02/07/24	Limb Pickup Closed	Brown, Shirley Bryant, Ray	Camden Ln Camden Ln	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
40997	A	02/06/24 11:35:00	02/09/24 14:56:00	02/07/24	Pot Holes Closed	Brown, Shirley Linda	Village Cir Village Cir	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	72	3	<b>Bad pot holes infront of this address</b>				
40999	A	02/07/24 07:04:00	02/09/24 09:14:00	02/08/24	Limb Pickup Closed	Brown, Shirley Michael	Channing Cir Channing Cir	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
41000	A	02/07/24 07:06:00	02/09/24 09:14:00	02/08/24	Limb Pickup Closed	Brown, Shirley Salmi	Audubon Woods Audubon Woods	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
41001	A	02/07/24 07:32:00	02/09/24 09:17:00	02/08/24	Limb Pickup Closed	Brown, Shirley Kaykern, Patsy	Lakefield Run Lakefield Run	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Needs limb pickup</b>				
41002	A	02/07/24 07:50:00	02/22/24 11:32:00	02/08/24	Pot Holes Closed	Brown, Shirley Touchstone, Dale	Bozeman Rd Bozeman Rd	District 2	Medium Priority
		<b>Dur (hrs/days)</b>	360	15	<b>Name: Dale Touchstone</b>				
41003	A	02/07/24 10:05:00	02/09/24 09:13:00	02/08/24	Limb Pickup Closed	Brown, Shirley Caqller	Dover Ln Dover Ln	District 2	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limb pickup</b>				
41004	A	02/07/24 10:29:00	02/09/24 14:54:00	02/08/24	Limb Pickup Closed	Brown, Shirley Ballard, Toni	Country Ln Country Ln	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
41006	A	02/07/24 11:32:00	02/12/24 07:39:00	02/08/24	Pot Holes Closed	Brown, Shirley Taylor	Bremen Way Bremen Way	District 2	Medium Priority
		<b>Dur (hrs/days)</b>	120	5	<b>Pot hole at the entrance of this road</b>				

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41008 A	02/07/24 15:51:00	02/09/24 09:18:00	02/08/24	Limb Pickup Closed	Brown, Shirley Coon, David	Sunset Cir Sunset Cir	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
41009 A	02/08/24 06:49:00	02/09/24 09:13:00	02/09/24	Limb Pickup Closed	Brown, Shirley Gibbs	Norris St Norris St	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Need limbs, and etc pick up</b>				
41010 A	02/08/24 07:14:00	02/12/24 07:40:00	02/09/24	Pot Holes Closed	Brown, Shirley Petro, Trey	Muscadine Path Muscadine Path	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Name: Trey Petro</b>				
41012 A	02/08/24 10:41:00	02/09/24 09:08:00	02/09/24	Limb Pickup Closed	Brown, Shirley Stewart, George	Burne Run Burne Run	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
41014 A	02/08/24 10:44:00	02/09/24 14:55:00	02/09/24	Limb Pickup Closed	Brown, Shirley Davis, Jack	Spike Ridge Spike Ridge	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
41015 A	02/08/24 13:13:00	02/22/24 11:31:00	02/09/24	Pot Holes Closed	Brown, Shirley Pyron, Blair	Hemlock Ln Hemlock Ln	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	336	14	<b>Bad hole in front of this address</b>				
41016 A	02/08/24 15:46:00	02/09/24 14:53:00	02/09/24	Trash Related Closed	Brown, Shirley Peggy	Old Canton Rd Old Canton Rd	District 2	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Need old furniture, mattresses picked up</b>				
41017 A	02/08/24 15:49:00	02/22/24 11:15:00	02/09/24	Limb Cutting Closed	Brown, Shirley Wilson, Rosie	Twelve Oaks Dr Twelve Oaks Rd	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	336	14	<b>Requesting for the limbs across from her address be cut, hanging over onto the road</b>				
41018 A	02/08/24 15:51:00	02/13/24 14:58:00	02/09/24	Culvert Clean Out Closed	Brown, Shirley Unknown	Spring Rd Spring Rd	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	120	5	<b>Culvert needs cleaning out</b>				
41019 A	02/08/24 15:53:00	02/14/24 15:01:00	02/09/24	Limb Pickup Closed	Brown, Shirley Swain, Keith	Dogwood Ct Dogwood Ct	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	144	6	<b>Limbs pick up</b>				

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41020 A	02/08/24 15:58:00	02/09/24 14:30:00	02/09/24	Limb Pickup Closed	Brown, Shirley Victoria	Mallard Pointe Cir Mallard Pte	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
41021 A	02/09/24 07:11:00	02/09/24 14:53:00	02/10/24	Limb Pickup Closed	Brown, Shirley Joyner, Nancy	Sagefield Dr Sagefield Dr	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	0	0	<b>Limbs pick up</b>				
41022 A	02/09/24 07:12:00	02/22/24 11:31:00	02/10/24	Pot Holes Closed	Brown, Shirley Unknown	Cloud Rd Cloud Rd	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	312	13	<b>Pot holes on this road close to Stokes Rd end</b>				
41023 A	02/09/24 09:12:00	02/13/24 14:55:00	02/10/24	Limb Pickup Closed	Brown, Shirley Bernon, Ken	Crabapple Gr Crabapple Gr	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Limbs pick up</b>				
41024 A	02/09/24 11:06:00	02/13/24 14:54:00	02/10/24	Trash Related Closed	Brown, Shirley Pitts, John	Mason Way Mason Way	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Need mattress pick up</b>				
41025 A	02/09/24 13:27:00	02/13/24 14:50:00	02/10/24	Limb Pickup Closed	Brown, Shirley Blaine, Scottie	Wrenwood Ct Wrenwood Ct		Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Needs limb pickup</b>				
41027 A	02/12/24 08:26:00	02/13/24 14:57:00	02/13/24	Limb Pickup Closed	Brown, Shirley Hartman, Donna	Camden Pointe Camden Bale		Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Needs limb pickup. The limbs are at the corner of Camden Bale and Camden Pointe.</b>				
41028 A	02/12/24 08:43:00	02/13/24 14:49:00	02/13/24	Trash Related Closed	Brown, Shirley Webb, Richard	Quail Ridge Dr Quail Ridge Drive	District 2	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Needs a computer desk picked up.</b>				
41029 A	02/12/24 11:17:00	02/13/24 14:55:00	02/13/24	Limb Pickup Closed	Brown, Shirley Coace	Muscadine Path Muscadine Path	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limb pickup</b>				
41031 A	02/12/24 13:36:00	02/13/24 14:48:00	02/13/24	Limb Pickup Closed	Brown, Shirley Reese, Katie	Meadowgreen Ln Meadowgreen Lane	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Needs limb pickup</b>				

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## Closed Request Analysis

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41032	A	02/12/24 13:36:00	02/13/24 14:57:00	02/13/24	Culvert Clean Out Closed	Brown, Shirley Jackson, Mary	North Old Canton Rd Norht Old Canton Rd	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Need culvert cleaned out,</b>				
41033	A	02/12/24 13:37:00	02/13/24 14:47:00	02/13/24	Limb Pickup Closed	Brown, Shirley Caller	Bridge Water Dr Bridge Water Dr	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limb pickup</b>				
41034	A	02/12/24 13:38:00	02/13/24 14:52:00	02/13/24	Trash Related Closed	Brown, Shirley Nelson	Lincoln St Lincoln St	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Need mattress and other items picked up</b>				
41035	A	02/12/24 13:39:00	02/13/24 14:56:00	02/13/24	Culvert Clean Out Closed	Brown, Shirley Caller	Debbie Dr Debbie Dr	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Needs culvert cleaned out at 148 Debbie Drive, and the other driveways need to be checked too because some of those culverts are stopped up too a</b>				
41037	A	02/12/24 13:44:00	02/21/24 07:19:00	02/13/24	Road Condition Closed	Brown, Shirley Caller	Pine Grove Rd Pine Grove Rd	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	216	9	<b>Needs repair where road was cut to fix a water line</b>				
41038	A	02/12/24 13:46:00	02/13/24 14:48:00	02/13/24	Limb Pickup Closed	Brown, Shirley Caller	Bridge Water Dr Bridge Water Drive	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Needs limb pickup</b>				
41039	A	02/12/24 13:50:00	02/13/24 14:53:00	02/13/24	Limb Pickup Closed	Brown, Shirley Bucklew, Alex	Seville Way Seville Way	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Needs limb pickup</b>				
41040	A	02/13/24 06:54:00	02/13/24 14:51:00	02/14/24	Limb Pickup Closed	Brown, Shirley Brown, Valerie	Norris St Norris St	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	0	0	<b>Need few limbs, and a bag of limbd pick up</b>				
41041	A	02/13/24 06:55:00	02/13/24 14:46:00	02/14/24	Limb Pickup Closed	Brown, Shirley Kathy	Twin Harbor Pl Twin Harbor Pl	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	0	0	<b>Limbs pick up</b>				
41045	A	02/13/24 07:37:00	02/14/24 15:00:00	02/14/24	Pot Holes Closed	Brown, Shirley McCullough, Tammie	Wildwood Dr Wildwood Dr	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Name: Tammie McCullough</b>				

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Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
41046	02/13/24 08:41:00	02/14/24 15:02:00	02/14/24	Trash Related Closed	Brown, Shirley Bass, Rosie	St Charles St st charles St	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Need headbard, chesser drawer, and rails pick up</b>				
41051	02/13/24 13:18:00	02/14/24 14:57:00	02/14/24	Trash Related Closed	Brown, Shirley Macklin, Gladys	Stump Bridge Rd Stumpbridge Rd	District 5	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Need recliner pick up</b>				
41052	02/13/24 16:01:00	02/14/24 15:02:00	02/14/24	Limb Pickup Closed	Brown, Shirley Ivy, Charles	Clarkdell Rd Clarkdell Rd	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>limb pickup</b>				
41053	02/13/24 16:02:00	02/14/24 14:58:00	02/14/24	Pot Holes Closed	Brown, Shirley Caller	Deerfield Club Dr Deerfield Club Dr	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>potholes at entrance</b>				
41054	02/13/24 16:04:00	02/21/24 07:18:00	02/14/24	Pot Holes Closed	Brown, Shirley Caller	Yandell Rd Yandell Rd	District 5	Medium Priority
	<b>Dur (hrs/days)</b>	192	8	<b>Pothole going west on Yandell Rd near 522 Yandell Rd</b>				
41055	02/13/24 16:05:00	02/14/24 14:58:00	02/14/24	Limb Pickup Closed	Brown, Shirley Spencer, Lisa	Hanover Street Hanover Street		Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>limb pickup</b>				
41056	02/14/24 10:05:00	02/22/24 15:11:00	02/15/24	Bus Turn Around Closed	Brown, Shirley Martin, Michael	Hwy 16 Hwy 16	District 5	Medium Priority
	<b>Dur (hrs/days)</b>	192	8	<b>Good morning,</b>				
41057	02/14/24 13:26:00	02/22/24 11:19:00	02/15/24	Signage Installation Closed	Brown, Shirley Holmes, Janice	Mcharris Rd McHarris Rd	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	192	8	<b>Requesting for signs to be posted [ CHILDREN AT PLAY, OR SLOW DOWN ] something in that nature</b>				
41058	02/14/24 13:30:00	02/21/24 07:15:00	02/15/24	Road Condition Closed	Brown, Shirley Walters, Mike	Virilia Rd Virilia Rd	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	168	7	<b>Culvert going across the road is sinking in, hard to cross over unless you have to slow all the way down to avoid the dip</b>				
41059	02/14/24 15:21:00	02/15/24 15:14:00	02/15/24	Limb Pickup Closed	Brown, Shirley Susan	Pembroke Cir Pembroke	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limb pickup</b>				

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41061	A	02/15/24 08:29:00	02/16/24 14:51:00	02/16/24	Limb Pickup Closed	Brown, Shirley Mcgregor, Mary Ann	Martinique Drive Martinique Dr		Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
41062	A	02/15/24 09:45:00	02/16/24 14:52:00	02/16/24	Limb Pickup Closed	Brown, Shirley Faucett, Marvin	Channing Cir Channing Cir	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
41064	A	02/15/24 14:19:00	02/22/24 11:30:00	02/16/24	Pot Holes Closed	Brown, Shirley Evans, Demetruis	Luckett Ln Luckett Ln	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	168	7	<b>Requesting to have pot holes on the road need to be filled</b>				
41066	A	02/15/24 14:38:00	02/16/24 14:59:00	02/16/24	Pot Holes Closed	Brown, Shirley Brenda	Old 51 Rd Old 51 Rd	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Bad pot hole</b>				
41068	A	02/15/24 14:47:00	02/16/24 14:53:00	02/16/24	Limb Pickup Closed	Brown, Shirley Stewart, Keith	Sunset Cir Sunset Cir	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up at this address and also at 103 Roberts Cv</b>				
41069	A	02/15/24 15:28:00	02/16/24 14:52:00	02/16/24	Trash Related Closed	Brown, Shirley Rodney	Old Jackson Rd Old Jackson Rd	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Need mattress, and ETC pick up</b>				
41071	A	02/16/24 11:52:00	02/22/24 11:20:00	02/17/24	Signage Installation Closed	Brown, Shirley Unknown	Ben Luckett Rd Ben Luckett Rd	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	144	6	<b>Requesting for NO DUMPING SIGN by the creek</b>				
41073	A	02/16/24 11:58:00	02/20/24 14:53:00	02/17/24	Trash Related Closed	Brown, Shirley Philippon	North Deerfield Dr N Deerfield Dr	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	96	4	<b>Need box sprang, TV and more items pick up</b>				
41074	A	02/16/24 14:45:00	02/20/24 14:55:00	02/17/24	Limb Pickup Closed	Brown, Shirley Dianna	Ashbrooke Blvd Ashbrooke Blvd	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	96	4	<b>Limb pickup</b>				
41075	A	02/16/24 15:09:00	02/20/24 14:54:00	02/17/24	Limb Pickup Closed	Brown, Shirley Cefalu, Leon	Northshore Way Northshore Way	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	96	4	<b>Needs limb pickup</b>				

# Madison County Road Department

Reporting Dates 02/01/24 through 02/27/24

## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
41076 A	02/20/24 07:11:00	02/20/24 14:55:00	02/21/24 0	Limb Pickup Closed Limbs pick up	Brown, Shirley Unknown	Camden Ct Camden Ct	District 4	Medium Priority
41078 A	02/20/24 07:38:00	02/20/24 14:54:00	02/21/24 0	Limb Pickup Closed Limbs pick up	Brown, Shirley Melissa	Stillhouse Creek Dr Stillhouse Creek Dr	District 2	Medium Priority
41079 A	02/20/24 09:07:00	02/21/24 15:06:00	02/21/24 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Adams, Ryan	Southwood Dr Southwood Dr	District 1	Medium Priority
41080 A	02/20/24 09:09:00	02/21/24 15:07:00	02/21/24 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Snapper, Louis	Beaver Bend Beaver Bend	District 1	Medium Priority
41081 A	02/20/24 09:13:00	02/21/24 15:08:00	02/21/24 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Gray, Wendy	Greystone Dr Greystone Dr	District 3	Medium Priority
41082 A	02/20/24 09:20:00	02/21/24 15:09:00	02/21/24 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Whatley, Debra	Hampton Pl Hampton Pl		Medium Priority
41083 A	02/20/24 11:01:00	02/21/24 15:10:00	02/21/24 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Coate, Arnita	Shore View Dr Shore View Dr		Medium Priority
41084 A	02/20/24 13:06:00	02/21/24 15:08:00	02/21/24 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Buckles, Matt	Grayhawk Dr Grayhawk Dr	District 1	Medium Priority
41086 A	02/20/24 13:09:00	02/21/24 15:07:00	02/21/24 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Kren	Hampton Hills Blvd Hampton Hills Blvd	District 1	Medium Priority
41087 A	02/20/24 13:16:00	02/22/24 11:29:00	02/21/24 2	Pot Holes Closed Need potholes repaired going in and out of subdivision	Brown, Shirley Palmer	Twin Cedars Dr Twin Cedars Dr	District 1	Medium Priority

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## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
41088	02/20/24	02/26/24	02/21/24	Limb Pickup	Brown, Shirley	Easton Ct	District 4	Medium Priority
A	14:22:00	08:04:00		Closed	Childress, Jim	Easton Ct		
	<b>Dur (hrs/days)</b>	144	6	<b>Limbs pick up</b>				
41091	02/21/24	02/26/24	02/22/24	Trash Related	Brown, Shirley	Grayhawk Dr	District 1	Medium Priority
A	08:20:00	08:02:00		Closed	Lockett, Matisha	Greyhawk Dr		
	<b>Dur (hrs/days)</b>	120	5	<b>Need table, and chairs pick up</b>				
41092	02/21/24	02/22/24	02/22/24	Limb Pickup	Brown, Shirley	Camden Ln	District 4	Medium Priority
A	09:01:00	15:05:00		Closed	Chris	Camden Ln		
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
41093	02/21/24	02/22/24	02/22/24	Limb Pickup	Brown, Shirley	Cherry Rose Tr	District 4	Medium Priority
A	09:12:00	14:44:00		Closed	Brown, Rodney	Cherry Rose Trl		
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
41095	02/21/24	02/22/24	02/22/24	Limb Pickup	Brown, Shirley	Trailbridge Bend		Medium Priority
A	12:19:00	14:43:00		Closed	Frank	Trailbridge Bend		
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
41097	02/21/24	02/26/24	02/22/24	Limb Pickup	Brown, Shirley	Providence Dr	District 1	Medium Priority
A	12:22:00	08:02:00		Closed	Houston, Rick	Providence Dr		
	<b>Dur (hrs/days)</b>	120	5	<b>Limbs pick up</b>				
41098	02/21/24	02/22/24	02/22/24	Limb Pickup	Brown, Shirley	Main St	District 5	Medium Priority
A	12:27:00	15:04:00		Closed	Jones, Marquita	Main St		
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
41100	02/21/24	02/22/24	02/22/24	Limb Pickup	Brown, Shirley	Camden Shores	District 4	Medium Priority
A	13:57:00	15:05:00		Closed	Pitts, Creighton	Camden Shores		
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
41102	02/21/24	02/21/24	02/22/24	Trash Related	Brown, Shirley	Bridge Walk Dr		Medium Priority
A	13:59:00	15:12:00		Closed	Tim	Bridge Walk Dr		
	<b>Dur (hrs/days)</b>	0	0	<b>Need stove pick up</b>				
41103	02/22/24	02/26/24	02/23/24	Limb Pickup	Brown, Shirley	Seville Way	District 3	Medium Priority
A	09:14:00	08:03:00		Closed	Bruce	Seville Way		
	<b>Dur (hrs/days)</b>	96	4	<b>Limb pickup</b>				

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## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
41105	02/22/24 10:12:00	02/26/24 08:00:00	02/23/24	Limb Pickup Closed	Brown, Shirley Caller	Meadowgreen Ln Meadowgreen Ln	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Has limb pickup</b>				
41106	02/22/24 15:32:00	02/26/24 08:01:00	02/23/24	Limb Pickup Closed	Brown, Shirley Kennedy, Angela	Wildwood Dr Wildwood Dr	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Needs limb pickup between 108 and 110 Wildwood Dr</b>				
41107	02/22/24 15:36:00	02/26/24 08:01:00	02/23/24	Limb Pickup Closed	Brown, Shirley Cole, Linda	Haley Creek Dr Haley Creek Dr	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Needs limb pickup</b>				
41108	02/22/24 15:38:00	02/26/24 08:03:00	02/23/24	Limb Pickup Closed	Brown, Shirley Templeton, Paul	Bridge Water Dr Bridgewater Dr	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Needs limb pickup</b>				
41109	02/23/24 06:52:00	02/26/24 08:04:00	02/24/24	Limb Pickup Closed	Brown, Shirley Unknown	French Branch French Branch	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				
41110	02/23/24 08:22:00	02/26/24 08:00:00	02/24/24	Limb Pickup Closed	Brown, Shirley Larry	Meadowgreen Ln Meadowgreen Ln	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				
41111	02/23/24 08:43:00	02/26/24 15:53:00	02/24/24	Limb Pickup Closed	Brown, Shirley Kay	Harvey Crossing Harvey Crossing	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				
41112	02/23/24 08:45:00	02/26/24 15:51:00	02/24/24	Limb Pickup Closed	Brown, Shirley Stewart, George	Burne Run Burne Run	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				
41113	02/23/24 10:00:00	02/26/24 15:59:00	02/24/24	Trash Related Closed	Brown, Shirley Martisha	Sharon Rd Sharon Rd	District 5	Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Need old bike, wagon, and blower pick up</b>				
41114	02/23/24 13:33:00	02/26/24 15:53:00	02/24/24	Trash Related Closed	Brown, Shirley Mike	Clarkdell Rd Clarkdell Rd	District 1	Low Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Need patio set pick up</b>				

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## Closed Request Analysis

### Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
41115	02/23/24	02/26/24	02/24/24	Limb Pickup	Brown, Shirley	Cotton Wood Ct	District 3	Medium Priority
A	13:34:00	15:52:00		Closed	Clark, Mendy	Cotton Wood Ct		
	<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				
41117	02/23/24	02/26/24	02/24/24	Limb Pickup	Brown, Shirley	Brown Rd W	District 5	Medium Priority
A	13:42:00	15:51:00		Closed	Mcdonald, Jatis	Brown Rd W		
	<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				
41120	02/26/24	02/26/24	02/27/24	Limb Pickup	Brown, Shirley	Sunset Cir	District 1	Medium Priority
A	07:03:00	16:00:00		Closed	Coon, David	Sunset Cir		
	<b>Dur (hrs/days)</b>	0	0	<b>Limbs pick up</b>				
41121	02/26/24	02/26/24	02/27/24	Limb Pickup	Brown, Shirley	Channing Cir	District 4	Medium Priority
A	07:04:00	15:52:00		Closed	Unknown	Channing Cir		
	<b>Dur (hrs/days)</b>	0	0	<b>Limbs pick up</b>				

### 114 Closed - Requests Closed on or prior to Target Date

# Madison County Road Department

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## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target					
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority
<b>Total Requests:</b>		114						